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AN APPROACH TO THE DESIGN OF OPERATIONS SYSTEMS

Roy L. Chafin and Patrick S. Curran
 Space Flight Operations Section
 NASA Jet Propulsion Laboratory
 4800 Oak Grove Drive
 Pasadena, Calif. 91106
 818/354-325
 818/393-4110 (FAX)

1. BACKGROUND

The MultiMission Control Team (MMCT) consists of mission controllers which provides Real-Time operations support for the Mars Observer project. The Real-Time Operations task is to insure the integrity of the ground data system, to insure that the configuration is correct to support the mission, and to monitor the spacecraft for the Spacecraft Team. Operations systems are typically developed by adapting operations systems from previous projects. Problems tend to be solved empirically when they are either anticipated or observed in testing. This development method has worked in the past when time was available for extensive Ops testing. In the present NASA budget environment a more cost conscious design approach has become necessary. Cost is a concern because operations is an ongoing, continuous activity. Reducing costs entails reducing staff. Reducing staffing levels potentially increases the risk of mission failure. Therefore, keeping track of the risk level is necessary.

2. INTRODUCTION

The role of the MMCT is to interact with the process (Mars Observer mission) to accomplish required tasks. The organizations design discussed here is to develop an organization of people, equipment, software, and procedures that will accomplish these tasks. The goal is to provide a design technique that can produce an operations organization that will meet the requirements placed on it, with minimum costs and with the understanding of the risks involved.

The design approach is based on considering the Mars Observer mission as a process. The Mars Observer mission is a rather linear process. The spacecraft is launched; then, it goes through a well specified sequence of actions until the end of the mission.

The following Operations System design approach was developed for the design of the MMCT to support the Mars Observer mission.

The design technique consists of:

Identifying the Mars Observer Mission process.

Modeling the process.

Identifying the requirements imposed by the Mars Observer Project on the MMCT.

Synthesizing the MMCT scenarios that respond to the mission requirements, both imposed and implied requirements.

Derive requirements for support from other parts of the operations organization.

Analyzing scenarios for staffing requirements, training requirements, workload problems, etc.

Reviewing the imposed requirements from the Project for feasibility. Requirements that cannot be accommodated are negotiated.

Developing staffing plans, training plans, test plans, etc.

The Mission sequence model is documented in the MMCT Design Document. The Project requirements and the MMCT operating scenarios are integrated into the design document.

This approach to the design of the MMCT provides a more complete understanding of the mission processes and a cost effective method of the tailoring of the MMCT operations system to support the Mars Observer mission. The purpose of this paper is to present this approach and discuss its merits.

3. APPROACH

The Mars Observer mission process is identified from the Mars Observer Mission Sequence Plan (Ref. 1). This document identifies the spacecraft activities that are to be supported by the MMCT. The Mars Observer Mission Operations specification Volume 3: Operations (Ref. 2) present the requirements that the MMCT must meet to support the project.

The mission sequence is modeled in a form that allows for hierarchic refinements. To facilitate this effort, the commercial computer program SDDL was chosen. SDDL is a Pseudo English language intended for software program design. The Mars Observer Mission Sequence Plan was the basis for decomposing the mission process from an overall description through subprocesses to elementary processes. Typically, these elementary processes were sufficiently simple to be described on a single page. SDDL provided the capability to reference subprocesses through CALL statements in the manner of a software subroutine. Figures 1 and 2 illustrate the decomposition of the mission process.

Verification of the process model is provided by joint reviews between the Mars Observer MMCT design team and the Spacecraft Control Team (SCT). The requirements presented by the Mars Observer Project are analyzed in terms of their impact on the Mars Observer MMCT organization system. The requirements are clarified so that they are consistent for both the originating and the responding organizations. The imposed requirements are integrated into the

design document where they apply. SDDL has the capability of indexing the requirements and placing the index at the end of the design document. Figure 3 illustrates the requirements and the requirements index.

MMCT operations scenarios are developed to accomplish the required tasks. They are written into the Mars Observer process model to form the MMCT Design Document. Scenarios that satisfy the imposed requirements are integrated with the requirements to provide requirements traceability. Operations scenarios are illustrated in Figures 2 and 3.

The requirements are then negotiated between the Mars Observer MMCT and the Mars Observer Project. Requirements are accepted, waived, or when problems exist workaround solutions are identified. The requirements are refined and documented in the design document.

The operating scenarios are reviewed by experienced mission controllers. Experience from prior missions is used to test the validity of the scenarios. A person with actual experience usually can tell whether a task (scenario) can be accomplished in the time required and with the resources allowed.

From the Mission Controller Team scenarios, the resources required to support the Mars Observer mission are identified. These resources include staffing, data, hardware, software, work-station displays, procedures, logs, reports, and management interactions. Displays that are required to support specific MMCT tasks are identified, specified, and indexed in the design document.

Derived requirements identified above are placed in the Design Document at their point of application and again are indexed with the SDDL indexing capability. Derived requirements are illustrated in Figures 2 and 4. Derived requirements are requirements that are derived from the exposition of the operating scenarios. They are the data, procedures, equipments, support, etc. that are recognized as needed to accomplish the required MMCT tasks.

Discrepancies discovered in the process of developing and analyzing scenarios are recorded as unresolved issues. Unresolved issues are identified and indexed. This allows unresolved issues to be tracked. The unresolved issues index is illustrated in Figure 5.

Scenarios are analyzed and workload studies are performed. These workload studies are used to identify when controllers are overloaded. They also identify when one controller may be available for additional mission responsibilities, thereby improving multimission operation.

The detailed workload studies and requirements analyses indicate when a specific spacecraft sequence overloads the mission controller, or when resources are not adequate to support the mission operations. This provides an understanding of specific risks of failure. It provides the basis for the MMCT development team to negotiate additional staffing, specific workstation displays, software tools, data validation programs, additional spacecraft or mission information, or if required additional time to accomplish specific tasks.

The MMCT Design Document then provides the basis for staffing and training plans. The design document provides the basis for determining whether the mission controller will be operating the Knowledge based mode or the Procedural based mode.

One of the basic parameters of designing an operations system is whether the operation will be Knowledge based or Procedural based. That is, will the normal operation be based on the operators knowledge of the process or will the operator normally be guided by preplanned procedures. The advantage of Procedural based operations design is that the skill requirements on the operator is less than for a Knowledge based operations system. We can expect the operator costs to be less for Procedural based system than for Knowledge based system. Procedural based system design can be used when the basic process is well known and relatively simple (i.e. procedures can be written), and the

basic system is stable (i.e. procedures are continuously valid).

When the basic system process is not well understood or the process changes, adequate procedures are difficult, therefore the system must be operated as a Knowledge based system. This requires that the operator be sufficiently knowledgeable of the system process that he can recognize when problems occur and can formulate plans to resolve the problems. The advantage of a Knowledge based system is that preplanning is minimized, and the operator responds to problems when they occur. If a Procedural based operation is appropriate, then the necessary procedures are identified and plans for developing them are generated. If a Knowledge based operations is more appropriate, then the necessary training plans are identified and developed.

4. CONCLUSION

The Mars Observer MMCT Design Document, as presented in the SDDL format, serves as the repository for the Mars Observer mission process model, the imposed requirements, the synthesized Mars Observer Controller responsibilities, the derived requirements, and unresolved issues.

The Mars Observer MMCT Design Document provides the basis for developing operations procedures, staffing plans, and training plans.

The Mars Observer MMCT Design Document provides a clear basis for the negotiation of resources with other organizations. It also provides the tracking of derived requirements and unresolved issues. It provides a tool for working out the details of the implementation. It provides the structure on which the details of the operations scenarios are analyzed to uncover problems and inconsistencies.

The design techniques presented for the MMCT Operations design provide a clear, rational, cost effective design process.

With a better understanding of the Operations System development come better cost control and risk management.

5. REFERENCES

1. Mars Observer Mission Sequence Plan, Vol 1: Mission Sequencing Scenarios, 642-313, Vol. 1. November, 1991. Jet Propulsion Laboratory, JPL D-3826, Vol 1.

2. Mars Observer Mission Operations Specifications, Vol 3: Operations Encounter Version, 642-315, Vol 3. September, 1991. Jet Propulsion Laboratory, JPL D-3822.

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84 PROGRAM Mission Phase
85 *****
86 * This module is the top level of the mission activity hierarchy. *
87 *****
88
89 ++++++
90 + At any point in the MO mission activity the MCT has
91 + the capability to:
92 + * Transmit required commands to spacecraft
93 + * Verify spacecraft receipt of commands
94 + * Identify GDS conditions that interrupt or
95 +   degrade command transmissions
96 + * Assure continued acquisition, safeing of required data
97 + * Verify accomplishment of the SOE
98 + * Identify unexpected interruptions or degradations
99 +   of the required data
100 + * Initiate troubleshooting procedures when data product,
101 +   command interruptions, degradations occur
102 + * Coordinate GDS recovery from data product and
103 +   command interruptions and degradation
104 + * Develop, analyze real-time S/C, GDS trends
105 + * Report observed spacecraft data anomalies to SCT
106 + * Respond to and coordinate real-time SOE changes
107 ++++++
108 + Note: A success-oriented mission activity is assumed in the
109 +   following analysis
110 ++++++
111 SELECT Mission Phase
112
113 CASE Launch
114   CALL Launch_Phase----->( 3)
115
116 CASE Inner Cruise
117   CALL Inner_Cruise----->( 4) ---->
118
119 CASE Outer Cruise
120   CALL Outer_Cruise----->( 5)
121
122 CASE Orbit Insertion
123   CALL Orbit_Insertion----->( 6)
124
125 CASE Mapping
126   CALL Mapping----->( 7)
127
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133
134
135
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Figure 1

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226 PROGRAM C1_Activities
227   SELECT
228     CASE Launch playback, load A
229       Send command load C1A                                (I+1/12:00:00)
230
231       CALL Commanding----->( 46)
232       CALL C1A_Activities----->( 11)
233
234     CASE REDMAN load
235       Send command REDMAN load
236       CALL Commanding----->( 46)
237       CALL REDMAN_Activities----->( 13)
238
239     CASE Propulsion priming, MAG & GRS boom extensions, load B
240       Send command load C1B                                (I+3/12:00:00)
241       CALL Commanding----->( 46)
242       CALL C1B_Activities----->( 14)
243
244     CASE PDS health check & GRS calibration data, load C
245       ++++++
246       + If any anomaly or other difficulty is encountered during +
247       + the spacecraft checkout, this sequence load may be omitted +
248       + to allow more time for the ground to interact with +
249       + the spacecraft. +
250       ++++++
251       Send command load C1C                                (I+5/12:00:00)
252
253       CALL Commanding----->( 46)
254       CALL C1C_Activities----->( 17)
255
256     CASE Tank Pressurization, load D
257       Send command load C1D to open valve 7
258       (I+11/12:00:00)
259       CALL Commanding----->( 46)
260       CALL C1D_Activities----->( 18)
261
262     CASE Tank Pressurization, Load E
263       IF valve 7 was successfully opened
264         Send command load C1-E(P) to open valve 5          (I+13/04:00:00)
265         CALL Commanding----->( 46)
266         CALL C1EP_Activities----->( 20)
267       ELSE
268         Send command load C1-E(B) to open
269         both valves 5 and 8                                (I+13/04:00:00)
270         CALL Commanding----->( 46)
271         CALL C1EB_Activities----->( 21)
272       ENDIF
273
274     CASE Tank Pressurization, Load F
275       IF valve 5 was not successfully opened
276         Send command load C1F to open valve 6              (I+13/12:00:00)
277         CALL Commanding----->( 46)
278         CALL C1F_Activities----->( 22)
279       ENDIF
280   ENDSELECT
281
282

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PAGE 11

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288 PROGRAM C1A_Activities
289 *****
290 * This is the scenario for the mission controller to handle *
291 * the C1A activities *
292 *****
293
Derived | C1A activities scenario |
Requirement [IN.01.1 C1A activities scenario should be reviewed with SCT]
----->
294 Callup the -C1A display-
295 'D.3.1 C1A display'
296
300 Confirm USO selected (LQ013/L0020) (I+2/16:00:00)
301 Confirm Ranging enabled (L0009/L0016) (I+2/16:00:00)
302 Confirm RPA 2 filament is off (L0029) (I+2/16:00:30)
303 Callup -DTR display-
304 Confirm that DTR1 is active (C0016) (I+2/16:01:00)
305 Confirm Sun Monitor disabled (?) (I+2/16:02:00)
306 [IN.01.2 What is the Sun Monitor disabled channel number]
307
308 Conf long-term gyro recovery enabled (F4064) (I+2/16:03:00)
309
310 Confirm new battery charge rate (I+2/16:04:00)
311 Charge rate 1: E0501 2: E0503
312 Voltage limits 1: E0301(H)
313 2: E0303(H)
314
315 Playback DTR3 at 8 kbps (I+2/16:30:00)
316
317 CALL DTR_Playback----->( 41)
318 Playback DTR2 at 32 kbps (I+2/20:00:00)
319
320 CALL DTR_Playback----->( 41)
321 Return to 2 kbps ENG telemetry (I+2/23:00:30)
322

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<--- MMCT Scenario

<--- Unresolved Issue

Figure 2

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1891 PROGRAM Station_Data_Recall
1892
1893 *****
1894 * The following procedure is used to recall recorded data *
1895 * from the station that for some reason did not get into the PDB. *
1896 *****
1897 "R 5.2.2.1.7 Telemetry data gaps, playback" <----- Requirement
1898
1899 | Telemetry data playback from DSCC scenario |
1900 | IN.29.1 TLM data playback from DSCC scenario needs validation |
1901
1902 Request DSCC to playback required telemetry data
1903
1904 Configure SFOC for DSCC data playback
1905
1906 Confirm DSCC playback
1907
1908 Confirm telemetry playback data received at PDB
1909
1910 Log telemetry playback
1911
1912 Return to
1913 CALL Outgoing_Station----->( 52)
1914
1915
1916 ENDPROGRAM

```

MMCT Scenario

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```

1979 PROGRAM Imposed_Requirements
1980
1981 *****
1982 * All the imposed requirements are obtained from the *
1983 * Mission Operations Specification Volume 3: Operations *
1984 *****
1985
1986 "R 2.3.1.3 Spacecraft and Ground Health Monitoring"
1987
1988 The FPSO/MCT shall monitor the spacecraft and GDS data when
1989 provided with valid spacecraft/ground predicts, standards,
1990 and limits. The following monitoring scenario supports
1991 this requirement.
1992 CALL Monitor----->( 55)
1993
1994 "R 5.2.2.1.7 Telemetry data gaps, playback"
1995
1996 In the event of telemetry data gaps that need to be filled to
1997 meet Project requirements, the MCT shall coordinate with DSOT
1998 and DAT to assure that telemetry data is recalled from the GIF
1999 or DSCC as soon as possible after the end of the tracking pass
2000 but not to exceed 12 hours.
2001 CALL Station_Data_Recall----->( 53)
2002
2003 ENDPROGRAM

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Requirements Definition

Imposed Requirements CROSS REFERENCE LISTING

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+++++
R 2.3.1.3 Spacecraft and Ground Health Monitoring
PAGE 56 PROGRAM Imposed_Requirements 1986
R 5.2.1.3
PAGE 61 PROGRAM Unallocated_Requirements 2213
R 5.2.1.4
PAGE 61 PROGRAM Unallocated_Requirements 2206
R 5.2.1.6.1
PAGE 61 PROGRAM Unallocated_Requirements 2218
R 5.2.1.6.2
PAGE 61 PROGRAM Unallocated_Requirements 2233
R 5.2.1.6.3
PAGE 61 PROGRAM Unallocated_Requirements 2239
R 5.2.1.7.2
PAGE 61 PROGRAM Unallocated_Requirements 2245
R 5.2.1.7.3
PAGE 61 PROGRAM Unallocated_Requirements 2252
R 5.2.2.1.1.1
PAGE 62 PROGRAM Unallocated_Requirements 2259
R 5.2.2.1.1.2
PAGE 62 PROGRAM Unallocated_Requirements 2264
R 5.2.2.1.1.3
PAGE 62 PROGRAM Unallocated_Requirements 2270
R 5.2.2.1.5.2
PAGE 62 PROGRAM Unallocated_Requirements 2275
R 5.2.2.1.6
PAGE 62 PROGRAM Unallocated_Requirements 2281
R 5.2.2.1.7
PAGE 62 PROGRAM Unallocated_Requirements 2291
R 5.2.2.1.7 Telemetry data gaps, playback
PAGE 53 PROGRAM Station_Data_Recall 1898
PAGE 56 PROGRAM Imposed_Requirements 1994

```

----- Requirements Index

Figure 3

| | | |
|------|---|-------|
| 2007 | PROGRAM Derived_Requirements | |
| 2008 | | |
| 2009 | 'D.1 A top level display is required' | |
| 2010 | | |
| 2011 | This display provides a GO/NOGO indication of the configuration | |
| 2012 | and performance of each of the S/C and GDS system. | |
| 2013 | CALL Monitor-----> | (55) |
| 2014 | | |
| 2015 | 'D.2.1 DTR playback display' | |
| 2016 | | |
| 2017 | A display is required to support the DTR activities scenarios. | |
| 2018 | CALL DTR_Playback-----> | (41) |
| 2019 | CALL DTR_Repack-----> | (42) |
| 2020 | CALL DTR_End_of_Record-----> | (43) |
| 2021 | | |
| ---- | | |
| | 'D.2.4 Spacecraft Maneuver display' | |
| | A display is required to support the spacecraft maneuver | |
| | scenario. | |
| 2025 | CALL Maneuver-----> | (24) |
| 2026 | | |
| 2027 | 'D.3.1 C1A display' | |
| 2028 | | |
| 2029 | A display is required to support the C1A mission segment. | |
| 2030 | CALL C1A_Activities-----> | (11) |
| 2031 | CALL REDMAN_Activities-----> | (13) |
| 2032 | | |
| 2033 | | |
| 2034 | 'D.3.2 C1B display' | |
| 2035 | | |
| 2036 | A display is required to support the C1B mission segment. | |
| 2037 | CALL C1B_Activities-----> | (14) |
| 2038 | | |
| 2039 | 'D.3.3 C1C display' | |
| 2040 | | |
| 2041 | A display is required to support the C1C mission segment. | |
| 2042 | CALL C1C_Activities-----> | (17) |
| 2043 | | |
| 2044 | 'D.3.4 C1D display' | |
| 2045 | | |
| 2046 | A display is required to support the C1D mission segment. | |
| 2047 | CALL C1D_Activities-----> | (18) |
| 2048 | CALL C1EP_Activities-----> | (20) |
| 2049 | CALL C1EB_Activities-----> | (21) |
| 2050 | CALL C1F_Activities-----> | (22) |
| 2051 | | |
| 2052 | 'D.3.6 C3A display' | |
| 2053 | | |
| 2054 | A display is required to support the C3A mission segment. | |
| 2055 | CALL C3A-----> | (26) |
| 2056 | | |
| 2057 | | |

Derived Requirements

Definition

Derived Requirements
CROSS REFERENCE LISTING

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| | | | |
|-------------------------------------|---------------------------------|------|--|
| ***** | | | |
| D.1 A top level display is required | | | |
| PAGE 57 | PROGRAM Derived_Requirements | 2009 | |
| D.2.1 DTR display | | | |
| PAGE 41 | PROGRAM DTR_Playback | 1522 | |
| PAGE 42 | PROGRAM DTR_Repack | 1570 | |
| PAGE 43 | PROGRAM DTR_End_of_Record | 1629 | |
| D.2.1 DTR playback display | | | |
| PAGE 57 | PROGRAM Derived_Requirements | 2015 | |
| D.2.4 Spacecraft Maneuver display | | | |
| PAGE 57 | PROGRAM Derived_Requirements | 2022 | |
| D.2.5 Spacecraft Maneuver display | | | |
| PAGE 24 | PROGRAM Maneuver | 822 | |
| D.3.1 C1A display | | | |
| PAGE 11 | PROGRAM C1A_Activities | | |
| PAGE 57 | PROGRAM Derived_Requirements | | |
| D.3.10 C5 display | | | |
| PAGE 34 | PROGRAM Outer_Cruise_Transition | 1269 | |
| PAGE 58 | PROGRAM Derived_Requirements | 2075 | |
| D.3.2 C1B display | | | |
| PAGE 14 | PROGRAM C1B_Activities | 403 | |
| PAGE 57 | PROGRAM Derived_Requirements | 2034 | |
| D.3.3 C1C display | | | |
| PAGE 17 | PROGRAM C1C_Activities | 509 | |
| PAGE 57 | PROGRAM Derived_Requirements | 2039 | |
| D.3.4 C1D display | | | |
| PAGE 18 | PROGRAM C1D_Activities | 543 | |
| PAGE 57 | PROGRAM Derived_Requirements | 2044 | |

Derived Requirements Index

Figure 4

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| | | |
|---|-----|------------------------|
| IN.01.1 C1A activities scenario should be reviewed with SCT | | |
| PAGE 11 PROGRAM C1A Activities | 345 | |
| IN.01.2 What is the Sun Monitor disabled channel number | | Unresolved Issue Index |
| PAGE 11 PROGRAM C1A Activities | | |
| IN.01.4 How to confirm that heads are parked | | |
| PAGE 11 PROGRAM C1A Activities | 345 | |
| IN.02.1 REDMAN activities scenario should be reviewed with SCT | | |
| PAGE 13 PROGRAM REDMAN Activities | 360 | |
| IN.02.2 What is the battery temp cont channel number | | |
| PAGE 13 PROGRAM REDMAN Activities | 364 | |
| IN.02.3 What is the battery charge contr channel number | | |
| PAGE 13 PROGRAM REDMAN Activities | 367 | |
| IN.02.4 Is E0001 the correct CN for battery backup charge? | | |
| PAGE 13 PROGRAM REDMAN Activities | 371 | |
| IN.02.5 How is the contingency alert enable confirmed | | |
| PAGE 13 PROGRAM REDMAN Activities | 374 | |
| IN.02.6 How is the telemetry Verification enable confirmed | | |
| PAGE 13 PROGRAM REDMAN Activities | 377 | |
| IN.02.8 What parameters and thresholds are used in REDMAN | | |
| PAGE 13 PROGRAM REDMAN Activities | 386 | |
| IN.03.1 C1B activities scenario needs validation | | |
| PAGE 14 PROGRAM C1B Activities | 400 | |
| IN.03.2 How is Biprop system vented and primed confirmed | | |
| PAGE 14 PROGRAM C1B Activities | 411 | |
| IN.03.3 Do we need to look at the HGA GDE on signal? | | |
| PAGE 14 PROGRAM C1B Activities | 416 | |
| IN.05.1 C1C activities scenario should be reviewed with SCT | | |
| PAGE 17 PROGRAM C1C Activities | 506 | |
| IN.06.1 C1D activities scenario should be reviewed with SCT | | |
| PAGE 18 PROGRAM C1D Activities | 540 | |
| IN.07.1 C1-E(P) activities scenario should be reviewed with SCT | | |
| PAGE 20 PROGRAM C1EP Activities | 608 | |
| IN.08.1 C1-E(B) activities scenario should be reviewed with SCT | | |
| PAGE 21 PROGRAM C1EB Activities | 662 | |
| IN.09.1 C1-F activities scenario should be reviewed with SCT | | |
| PAGE 22 PROGRAM C1F Activities | 718 | |
| IN.10.1 TCM-1 Operational scenario should be reviewed with SCT | | |
| PAGE 23 PROGRAM TCM 1 | 772 | |
| IN.11.1 Maneuver scenario should be reviewed with SCT | | |
| PAGE 24 PROGRAM Maneuver | 817 | |
| IN.11.2 What is MCT responsibility during maneuvers | | |
| PAGE 24 PROGRAM Maneuver | 819 | |
| IN.11.3 How do we confirm spacecraft momentum unload | | |
| PAGE 24 PROGRAM Maneuver | 825 | |
| IN.11.4 What does MCT do on a faulty maneuver | | |
| PAGE 24 PROGRAM Maneuver | 863 | |
| IN.12.1 Payload checkout scenario should be reviewed with SCT | | |
| PAGE 26 PROGRAM C3A | 936 | |
| IN.12.2 What is the PDS write protect on/off channel number | | |
| PAGE 26 PROGRAM C3A | 949 | |
| IN.12.3 How are three redundant PDS memory readouts confirmed | | |
| PAGE 26 PROGRAM C3A | 960 | |
| IN.12.4 How is command PDS to RAM confirmed | | |
| PAGE 26 PROGRAM C3A | 963 | |
| IN.12.5 On switch to S&E-1 MBR, is there any effect on GDS | | |

Figure 5